

Your guide to Harrasment



A Statement on our Policy

We will not tolerate harassment of any kind, whether it is in relation to age, disability, gender re-assignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation of a person.

When dealing with reports of racist incidents we will consider the Home Office Code of Practice on reporting and recording racist incidents. This includes the adoption of the Stephen Lawrence enquiry reports definition of a racist incident with is 'any incident which is perceived to be racist by the victim or any other person'.

Any report, from whatever source it is received, which alleges that one of our tenants or a member of their household or a visitor to their house is the subject of harassment in the neighbourhood of their home will be investigated without delay. We aim to visit within 48 hours of the initial complaint. We will speak to all parties and investigate any allegations and then a full detailed report will be done.

We will help residents who are being harassed to find the legal advice or support as is appropriate in their particular circumstances. This may mean

involving other agencies such as the Police, Social Services, CAB etc.

If there is sufficient evidence to show that one of our residents is harassing another resident, our Board of Management will be informed of the circumstances so that they consider whether to take action to end their tenancy. We will also look at any other legal options available that are appropriate.

Harassment is a clear breach of the tenancy agreement and as such will not be tolerated. This will be stressed to new tenants at tenancy sign up.

If re-housing seems appropriate, and this is what is wanted we will try and help by finding a suitable property either from our own stock or, if appropriate, through another Association or Local Authority. This can be a temporary or permanent move.

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